

ANNUAL REPORT 2019

## **Sustainable Actions to Access Financial Capital Opportunities**

## "Shaping the present of rural finances, to secure future of society"





## **SAFCO Support Foundation-SSF**

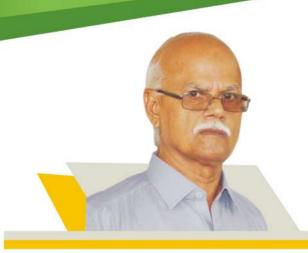
A Non-Banking Microfinance Company (NBMFC)

## **Acknowledgment**

SSF acknowledges the continued support of all stakeholder particularly our clients for their trust and confidence. We also acknowledge the contribution of Mr. Zaheer Udin Babar Junejo Senior Manager - ID & C Department & Mr. Ahmed Solangi for developing this report.

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## **Message from Chairperson**

With every passing days its proved that Globalization and the emergence of a new society is dependent on knowledge and information technology have further underlined the importance of self-reliant in pursuing and contributing the Sustainable Developmental Goals.

Over half of our population is living below the poverty line, majority of which is youth and women, and are economically inactive. Realizing the fact Safco Support Foundation teams contributed significantly by offering microfinance combined with access to mentoring, training life skills, safeguarding its clients with every aspect and thereby bring improvement in their livelihoods. In a weak economic environment marked by high level of unemployment, low level of capital formation, SSF established small and medium enterprises are often the only means for self-employment of our clients and for their families.

Social Performance Management is fully integrated, to monitor, evaluate and plan to reach the most marginalized. Being client centered institutions Safco Support Foundation has developed a range of products

and services in order to address the interlocking needs of clients. These products are designed in a way that not only assure client protection, dignity and wellbeing but are also demonstrating positive impact on education, health, sanitation, environment, renewable energy, agriculture as well livestock sectors.

We are putting our energies to be the leading responsive and inclusive finance Institutions, the year ended feathered new successes and we are ready to welcome New Year as an opportunity to reach the desired results. This report is an attempt to share the sum of key glimpses and contributions made by our teams jointly with our clients and partners. I must appreciate our Board of Directors for their contributions and guidance, Management for their hard work, clients and partners for their trust, we firmly believe that our joint contributions are shaping the present for prosperity and well-being of society as a whole.

## Rana Abdul Salam

Chairperson



## Message from Chief Executive Officer

am happy to share some of the glimpses of another year of expanding outreach and organizational growth. This year, The Safco Support Foundation increased its focus on customers, talent acquisition and technology deployment in order to better serve its customers. These are areas that are driving stronger growth, and enabling Safco to play a pivotal role in supporting financial inclusion in Sindh, Pakistan.

While tempered in part by mounting operational challenges, economic recessions, legal reforms, environmental challenges, the foundation continuing success offered hope to the most deprived and forgotten rural masses of this society. Continuing impressive performance Safco is setting new records of reaching new clients and graduating the previous one.

Safco Support Foundation mission is well and executed by its strong management team and more than 550 employees, contributed to consistent growth in client outreach, and disbursing portfolio of PKR 3.987 Million. In the field of organization development Safco also made further strides, opening of new branches, and adding technology to routine, hiring potential, providing training and capacity building initiatives for teams. client as well for incentivizing contributions are some of the measures contributed in improvement of responsiveness and productivity of our operations.

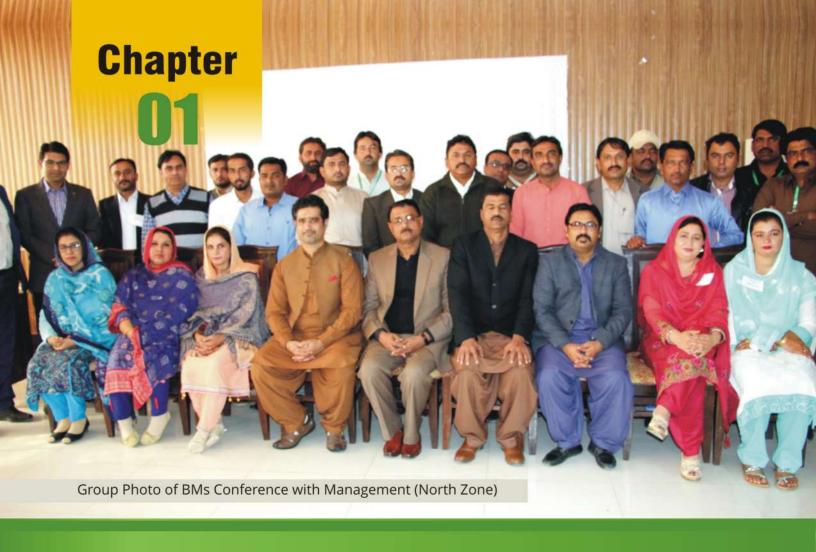
Time to time improvement remained core corner stone of every contribution this involved client satisfaction, staff satisfaction and market surveys. Our partners also remained key to every success feathered by extending their technical support, educating our team at ground. We proactively are engaged with our provincial as well national networks and celebrate successes jointly. National and regional learning, sharing common belief, are resulting in operational improvement and establishing sustainable coordination.

No doubt The Board's ambition for Safco is to become the leading microfinance institution in Pakistan, reaching out to all segments of society in all corners of Sindh, with a suite of affordable and convenient financial solutions. Our teams, jointly with our beneficiaries are identifying best and innovative solutions to contribute.

Driving the exploration is the understanding that more could be achieved for the social and economic benefit of the communities. Women and youth, majority whom are unemployed and have almost no access to financial services. Microfinance, combined with access to mentoring, training, life skills, and education may facilitate the transition into adulthood and improve their livelihood. Looking forward for all of your contribution in coming years and believe me jointly we can bring the long lasting benefits for generations to come.

## M. Suleman G. Abro

Chief Executive Officer



## **COMPANY INFORMATION**



## Company Information

SAFCO Support Foundation ("SSF") established in May 2009 registered under section 42 of companies' ordinance 1984 as a Non-Banking Finance Company (NBFC) licensed to carry out Investment Financial Services as NBFC by SECP under NBFC rules & regulations, 2015. SSF is a leading microfinance institution in Pakistan, reaching out to all segments of society in all corners of Sindh, with a suite of affordable and convenient financial solutions. SSF is member of local as well international Networks.

## Vision

"To be the leading financial institution who provides excellent microfinance services to unbanked entrepreneurs and productive poor families in order to create mutually benefits for clients, shareholders and society."

## Mission

"To reach unbanked and low income communities with financial and business solutions, in socially, economically and environmentally sustainable approaches, through the efficient use of capital, technology and human resources."

## **Core Values**



**Fairness:** - SSF considers all borrowers, stakeholders and partners for quality treatment and a way which is right, reasonable and free from the discrimination.



**Integrity:** - SSF keeps strict adherence to a moral code, reflected in transparent, honesty and complete harmony in what SSF think, say and do.



**Innovation:** - SSF encourages innovation for deliberate application of information, imaginat ion and initiative in deriving greater or different values from resource including all process to generate new ideas and convert into useful products.



**Efficiency:** - SSF gives importance to the lasting beliefs which are being shared by the borrowers, members, cultures, person's behavior or attitude and serve as broad guidelines in all situations.



**Competency:** - At SSF, competencies are the foundation for the compensation and performance engagement programs. Philosophy in recognizing and rewarding specific competencies is the key to Institutional continued and growing successes.



**Excellence:** - SSF continuously pursuing target groups through action of integrity, being frontrunner in terms of products and services delivery that are reliable and safe for communities. SSF meet all obligations and continually learning and improving in all spheres to pursue the moving target.

## Our Board of Directors

The SSF Board of Directors is supreme forum currently consists of Seven members, all members are experienced in the field of Banking, Microfinance, Agriculture, gender, business and research.



Mr. Rana Abdul Salam
Chairperson

Mr. Rana has about 35 years' experience of banking industry as he has worked for Habib Bank Limited. After that, he joined as Bursar (Head of Accounts and Finance) in Cadet College Sanghar. His vast experience in banking industry shall help SSF in various aspects of Credit and Risk Management.



Ms. Zaib Un Nisa MallahVice Chairperson

Ms. Mallah is renowned social activist and has been working for last 10 years for the development of society. Her field experiences helps SSF in understanding changing behaviors of clients and the employees on the same time.



Mr. Iqbal Hussain Memon
Director

Mr. Memon has about 30 years' experience of business management and relationship with banks, he has sound knowledge about credit behavior and dealing with clients, his technical and professional input helps SSF to understand business dynamics and enhance relationship with banks.



Ms. Mumtaz Bano Shaikh
Director

Ms. Shaikh has been working as Professor at Agricultural University of Tandojam. She possess experience of 25 years in Agricultural education, research extension, community development, social development and Socio economic. She has done MA in Pakistan Studies along with BA in Economic and sociology.



Prof. Dr. Ghulam Ali Jariko Director

Dr. Ghulam Ali Jariko has been working as Professor Sindh Development Studies Centre (SDSC) since last twenty five years. Throughout his professional career, he has gained substantial experience in the fields of academic teaching, research and training. Mr. Jariko has Phd in the field of Study, Research and Development Management from University of Sindh, Pakistan. He has done B.A (Hons) in Economics, MSC Agriculture Economics Wye College University of London. He is accomplished course tutor for core courses such as, Economic, Social Survey Methods, and Data Analysis, Project Planning and Monitoring and Evaluation, and Agricultural Economics for Development. These courses are offered by the SDSC thorough its renowned Master's program in the Rural Development. Besides, Mr. Jariko, has actively participated in applied research that has assisted him to upgrade his understanding about research formulation, data analysis, report writing.



Mr. Yar Muhammed Khaskheli Director

Mr. Yar Muhammad having over 35 years of experience as a bank manager in a busy high street branch. Possessing the required leadership and dynamism necessary to provide a quality service of the highest standard and the efficiency to drive our products competitive advantage. Comprehensive knowledge of the banking industry and its procedures as well as having the ability to aim high, think smart and act fast.



Mr. Yar Muhammed Khan Laghari
Director

Mr. Laghari has about 26 years' experience in agriculture business and by qualification he is lawyer. He worked as member board of director in different NGOs and agriculture departments. His professional experience will help SSF in community relationship management.

## **Board Committees**

SSF embraces governance principles and practices that are underpinned by independent and diverse Board striving to ensure the creation of value in a manner that is sustainable for its stakeholders. The Board has ultimate accountability and responsibility for the performance and affairs of SSF and ensures that SSF adheres to high standards of ethical behavior. Governance at SSF entails a culture committed to innovations, sound processes and procedures. The Board Sub Committees facilitate the discharge of responsibilities and provide in-depth focus, oversight and guidance on specific areas, and report to the board through their respective chairpersons. The designated Secretaries from Senior Management assist the Committees chairpersons with drafting the reports which they present to the Board. To this year end, the Board has established following Board Committees:-

| Committee  | Functions  |
|--|--|
| Audit<br>Committee                               | <ul> <li>Ensuring the Company adopts, maintains and applies appropriate accounting and financial reporting processes and procedures;</li> <li>Facilitating the independence of the external audit process and addressing issues arising from the audit process; and</li> <li>Ensuring the company maintains effective risk management and internal control systems.</li> </ul>   |
| Credit & Risk<br>Committee                       | <ul> <li>Recommend to the board of directors for the level of risk and its policies for risk management</li> <li>To recommend and review the implementation of the company internal controls systems and risk management framework</li> <li>To review the processes and procedures for ensuring that all material business risk are properly identified and that appropriate systems of monitoring and controls are in place</li> <li>To receive and review risk management and relevant regulatory information and reports and make recommendations for changes in policies and procedures</li> <li>To consider material breaches of the agreed risk limits, review the actions taken in response, and to prevent a repeat</li> <li>To consider the effect on the risks of the company of material findings of compliance risks as well as reported breaches and any proposed regulatory changes</li> <li>Critical review of portfolio indicators on quarterly basis, especially portfolio at risk status and give expert opinion for sustainable portfolio management</li> </ul> |
| Human<br>Resource<br>Committee                   | <ul> <li>Review, monitor and make recommendations to the Board of Directors about human resource strategy and policies (staffing, compensation, benefits, and issues of strategic importance)</li> <li>Review any external evaluations of SSF's human resource strategy and policies pertaining to the issues set out in above, and report to the Board its findings and recommendations on such issues.</li> <li>Consider with other Board committees and Management the repercussions of recommendations of other Board committees on SSF's human resource strategy and policies.</li> </ul>   |
| Social<br>Performance<br>Management<br>Committee |  |

## **Our Management**



Mr. Suleman G Abro is senior microfinance and rural development professional with more than 35 years of experience of managing organizations and multiple tasks of operations and credit. He started his carrier as volunteer and currently working as Chief Executive in SAFCO Support Foundation and possesses proven track record with leading organizations in successfully leading the functions of microfinance operations. He is also founder member of Pakistan Microfinance Network - PMN since inception. He also represented sector at different national and international professional trainings/courses, workshops, seminars and international conferences throughout the world i.e. USA, UK, Canada, Switzerland, Germany, France, Netherlands, Spain, Italy, Belgium, South Africa, UAE, Oman, India, Bangladesh, Sri Lanka, Thailand, Philippines, Indonesia, Singapore, Vietnam and Kenya.



Syed Sajjad Ali Shah enlightened professional worker with experience of multiple senior level managerial positions started career as Management Trainee in beginning and within few years of professional career achieved many successes and currently leading team as Managing Director. Mr. Shah possess more than 15 years of experience with profound background of serving in financial institutions with private sector and successfully implemented various projects, still contributing and leading the industry towards a sustainable microfinance sector. Mr. Shah have professional experience in financial inclusion, poverty reduction, promoting access to finance, appraisals, implementation and financial literacy. Mr. Shah is zealous about economic empowerment of low-income households, particularly women and youth. Mr. Shah has extensive experience in business development, operational and strategic management, monitoring and evaluation, internal controls, governance improvement, human and institutional development, leadership development and relationship management with national organizations.



## **TEAM SSF**



**Bashir Ahmed** 



Syed Zulfiqar Ali Mutaqi Deputy Managing Director Manager Internal Audit Senior Manager Finance



Aleena Maria



Rameez Igbal Manager Risk & Compliance



**Zaheer Udin Babar** Senior Manager ID&C



Shabana Malah **Manager Training** & Development



**Harish Raisinghani** Manager HR & CI



**Naveed Memon** Manager MIS&IT



Falak Ali Gender Focal Person



Arsala Anjum Assistant Manager Compliance



**Sunil Kumar** Manager Admin



Habibulah Khilji **Manager Operation** 

## Our Departments

**Internal Audit Department:** Reviews the operational and financial performance as per defined policies and procedures and provides independent assurance to organization about risk identification, management, governance and effectiveness of internal controls systems as well of procedures. Department deals with the issues that are fundamentally important to the prosperity of

company.

Finance & Accounts Department:

Oversee financial strategies, forecasting, budgeting, provides accounting services and manages the finances of company. Its major responsibilities includes, managing cash inflow and outflow, recording accounts, tracing payment and recoveries, tracking assets and expenditures, managing payroll, keeping track of critical tax documents, reporting to the stakeholders and maintain strong financial controls.



**Training and Development Department**: Focuses on developing key skills, enhancing knowledge, ensuring that all staff as well clients has an opportunity for learning and demonstrating their best. Training and development is aligned with an easily understood process, which is explicit and systematic. Investing and harnessing the true potential of clients as well of staff for better returns and abilities to perform productively.

**Human Resource Department:** Handles a range of functions which include HR need Identification, Job designing, hiring, placement, training, retaining, maintaining interoffice relationships, Key performance measurement, handling compensation, employee benefits and relations, and interpreting employment laws.

**Administration Department:** Administration department is responsible for dealing with the day-to-day all administrative activities and ensure organization's activities run smoothly and efficiently. The primarily administration department is to direct, control and supervise the support services of the organization and facilitate its operations, department also ensures smooth flow of communication, as well efficient use of resources throughout the organization.

**Operations Department:** Operations is flagship of the company and is responsible for dealing with the day-to-day all operation activities at ground, identifying client's needs, facilitating them to access

to the offers, nurture and harness their true potential, recommend management with client satisfaction levels, emerging market trends and value added services where and when required.

**Compliance & Risk Department**: Compliance & Risk Department is to ensure compliance with all applicable laws, Rules and Regulations, and to identify the potential risks and devise risk mitigation process for controlling and preventive measures. It's being done by developing and implementing the compliance & risk framework across the company and ensuring that all the portfolios and activities are risk free and business is managed with the relevant policies, procedures, rules and regulations.

Institutional Development and Coordination Unit: Institutional Development and coordination unit is recently established to help management in developing, fine-tuning organizational policies, procedures, facilitate operational teams in Environment scan of the industry and educate staff about new products, success and failure models and accordingly help in developing new products to capture and reach untapped beneficiaries, and to Promote Organizational Contributions for wider audience through publications, and ensuring better and productive utilization of social media.

**Information Technology Unit:** IT department contributes company in developing systems, establishing controls, by digitizing practices, smoothening operations and reducing turnaround by developing integrated management of Information systems.





## **Our Partners**

Our partners continuously contributing for social intervention, SSF sustainable operations. Our partnerships include variety of institutions like commercial banks, international and national lenders, networks and associations these institutions are contributing to achieve objectives. Since inception our partners are contributing in serving clients, development of appropriate products, training and capacity building of clients and staff.

## **Credit Line-Banks:**















## **Branchless Banking Partners:**











## **Associations:**

















## **Networks:**











## **Our Products & Services**

We offer financial services for poor and low-income clients. Our Team tends to use new methods developed over 3 decades experiences of working to deliver its product to beneficiaries among whom majority are unsalaried and unbanked borrowers, disbursement methods include group as well individual lending. The Institutional Development Unit along with other concern units is aligned to conduct market need assessment, client satisfaction surveys, monitor client dropout reasons and there by assist management in sharing advantages, and educating about news ideas for loan product development. The SSF provides flexible range of products to its valuable borrowers and gradually increases loan sizes and an implicit guarantee of ready access to future loans if present loans are repaid fully and promptly.



**Enterprise Development Loan** is provided to establish or upgrade small businesses.



**Livestock Development Loan** a unique product customized to meet the needs of livestock farmers.



**Agriculture Development Loan** a tailored lending product to meet the needs of small Farmers.



**Small and Medium Enterprise Loan** to meet the financial need of small enterprise for trading, or manufacturing or services.



**Personal Loan** is offered to meet the urgent cash needs of salaried person.



**Solar Loan** are offered to clients to promote clean energy and reduce energy poverty.



**School Improvement Loan** is offered to private school, coaching/tuition center owners.



**Interest Free Loan** is offered to youth and women clients from 0-30 Poverty score card bands to establish small and medium enterprises



**Eid-ul-Azha Loan** is short term offered to clients to trade sacrificial animals and earn better profits.



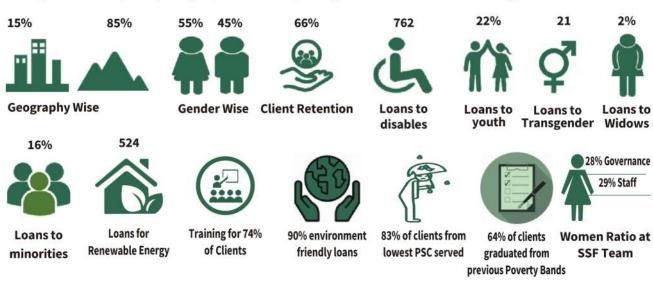
## **Social Performance Management Journey**





## **Social Performance Management Journey**

Realizing the fact and respecting the accepted social values Safco Support foundation from very first day is striving to ensure effective translation of its mission into practice. SSF by every mean is trying to build clients sense of empowerment and thereby contribute in reducing their vulnerabilities. Organizations credit plus programme are helping clients to shape for better life. Continuous improvement in the quality and appropriateness of services is are of focus for governance and Management, teams are not only effectively achieving stated social goals but also creating values for clients. These efforts are done through adopting and implementing Social Performances Management Practices, accordingly devise and evaluation strategic plans and rigorously monitor and report achievements at all levels. Adding to above SAFCO is exhibiting its commitment to social and environmental (S&E) sustainability. This commitment corresponds to the values of its shareholders. In this context, SAFCO governance and management reviews and report on the Social and Environmental Management System (SEMS) very rigorously. While developing the SEMS, global best practices exclusion list is taken into consideration and other performance standards are also taken into account. Currently team jointly identify and assess social and environment impacts, both adverse and beneficial, in the SAFCO's area of operations, each and every single step is taken to minimize, mitigate, adverse impacts on workers, affected communities, and the environment. It includes productive engagement from all segment of society with robust participatory implementation, and rigorous evaluation methodology.



During the reporting period an internal assessment was conducted to review the client protection principles and to recognize that SSF meets adequate standards of care in how we treat our clients. Safco has planned same exercise to conducted through third part in year to come. The SMART assessment enables institutions to demonstrate adherence to the industry's Client Protection Principles. It also contributes to a more



stable financial inclusion industry by encouraging practices that aim to ensure prudent, transparent, and respectful treatment of clients. Assessment was focused on internationally recognized client protection principles. Safco Support Foundation performance was measured around 141 indictors.



## Financial & Operational Highlights



## Financial & Operational Highlights



Provided financial assistance of PKR 13.65 Billion



Served 515,884 Client



Outstanding Portfolio PKR 2,408 Million



103,209 Active Clients



PKR 38,773 is average loan size



Averagely 398 clients are managed by Micro Finance Officer



Net Assets PKR 645 Million



Total Assets PKR 3,371 Million



116% of Operational Self sufficiency



96% of Financial Self Sufficiency



35.82% Yield on Portfolio



3.52% Return on Assets



18.17% Return on equity



0.8% Portfolio at Risk



11.63% Costs of funds ratio



Safco Support Foundation-SSF IFL Borrower Mr. Javed Ahmed from Thatta receiving 1st Cheque from Honorable Prime Minister of Pakistan Mr. Imran Khan during launch of Ehsas Program @ PM House Islamabad

## "Passion, hard work and true companion can dignify your life"

## "Passion, Hard Work and True companion can dignify your life"

I am Javeed Ahmed s/o Ameer Bux Karmoon, native from Village Muhammad Juman Karmoon Tehsil Ketibandar, of Thatta district. Our family consists of us three brothers and two sisters. Being grown in to poor segment of our society, with almost no choices to follow our dreams and will, we know the true value of our lives,. Realizing the fact, that we are born to follow the hardships of life, made me to leave my studies. I was realizing how my father was facing day to day challenges of ensuring our basic commodities, a day came and he lost mentally. Being rural and with no education we had no awareness of being healthy caused my elder brother with polio.

While I grown up I was put into a barber shop on daily wage to clean shop, my hard work was recognized and proprietor started teaching me with basics of haircutting. That was the time when I heard about Interest free laon offered by Safco Support Foundation. I applied and got first cycle of PRK 30000, I established by own shop. While I paid off I again applied to equip and give a proper look to my shop. There was a day when I was invited to participate in Ehsas Programme Launch at Islamabad. While getting the cheque from Worthy Prime Minister I had only tears in my eyes what I could say was "when you decide to reach your dreams you only need a true companion" in my case I got Safco as my true companion who helped me to become self reliant and bring dignity to my Family.



## Chapter 04



## Impact of SSF Activities and Contribution to SDGs Fact Sheet

## Impact of SSF activities and contribution to SDGs -Fact Sheet

Since SAFCO Support Foundation is working with its mission of promoting economic, social and environmental development, has operated in alignment with these SDGs. In general terms, SSF activities has contribution, to different degrees on the SDGs;

| Indicator                     | Goal  | Contribu | ıtion   |
|-------------------------------|---|----------|---|
| 1 POVERTY                     | End Poverty in all its forms everywhere   | Direct   | SSF extended access to financial services to around 550k low income and unbanked households with investment of PKR 13.3 Billion   |
| 2 ZERO HUNGER                 | End hunger,<br>achieve food<br>security and<br>improved<br>nutrition and<br>promote<br>sustainable<br>agriculture | Indirect | <ul> <li>✓ Around 48% of total portfolio invested into small forming households (Agri &amp; Livestock)</li> <li>✓ Plus micro-insurance of crop and livestock to protect against risks</li> <li>✓ Livestock Management Training and Value Chain in Agri Sector</li> </ul>  |
| 3 GOOD HEALTH AND WELL-BEING  | Ensure healthy<br>lives and promote<br>well-being for all<br>at all ages  | Indirect | <ul> <li>✓ Around 47,000 low income &amp; poor households provided family health &amp; accidental insurance</li> <li>✓ Medical Camps arranged where thousands of households got treatment with free medicines</li> <li>✓ Regular capacity building and awareness on different health issues. CSR Support to Community Health Center</li> </ul>  |
| 4 QUALITY EDUCATION           | Ensuring inclusive<br>& quality of<br>education for all<br>& promote life<br>long learning                        | Direct   | <ul> <li>✓ Financial services to low cost private schools, around 47 schools with PKR 6.9 million loans</li> <li>✓ School fees loans and salary loans to school teachers</li> <li>✓ Extended CSR support to community model school</li> <li>✓ Extended scholarships to employees &amp; students</li> <li>✓ Staff &amp; Clients trainings</li> <li>✓ Graduation of borrowers impact access to quality education (65% of borrowers improved access to educ.)</li> </ul> |
| 5 GENDER EQUALITY             | Achieve gender<br>equality and<br>empower all<br>women and girls  | Direct   | <ul> <li>✓ Financial services are equally offerings as per gender owned businesses</li> <li>✓ Around 60% beneficiaries are women headed businesses</li> <li>✓ Around 25% beneficiaries are from youth and mostly are girls entrepreneurs</li> </ul>   |
| 6 CLEAN WATER AND SANITATION  | Ensure clean<br>water and<br>sanitation for all   | Indirect | <ul> <li>✓ SSF Personal Loan is designed to use for desired needs and post disbursement utilization reports indicates that borrowers utilized partial amount for water &amp; sanitation purposes. Housing Loans are also leveraged with this.</li> <li>✓ ESM framework, awareness, networking &amp; advocacy</li> </ul>   |
| 7 AFFORDABLE AND CLEAN ENERGY | Ensuring access<br>to affordable,<br>reliable,<br>sustainable and<br>modern energy<br>for all                     | Direct   | <ul> <li>✓ Offering Solar Loan Products to get affordable, reliable, sustainable energy solution for off &amp; on grid</li> <li>✓ Invested around PKR 38.8 million so far</li> <li>✓ Partnering IFC certified energy solution providers</li> </ul>  |

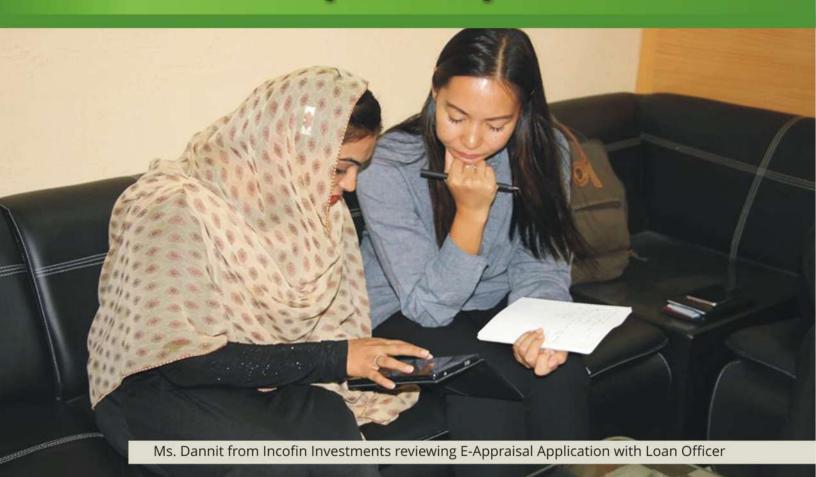
| 8 DECENT WORK AND ECONOMIC GROWTH         | Promote inclusive<br>and sustainable<br>economic growth,<br>employment &<br>decent work for<br>all | Indirect | <ul> <li>✓ SSF promotes inclusive and sustainable business practices to achieve higher level of productivity &amp; growth though use of technology, innovations &amp; human capital</li> <li>✓ Creating opportunities for new jobs though its expansion and business growth plans to secure livelihood, adopted core values and code of conducts</li> </ul>  |
|---|--|----------|--|
| 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE | Building resilient infrastructure, promote sustainable industrialization & foster innovation       | Indirect | ✓ SSF is bridging beneficiaries and staff through technological infrastructure, digital divide, like; promoting home based industries to link with markets, on boarding clients through digitalization processes, mobile banking, access to banks & urban markets, institutional investment in scientific research and innovations   |
| 10 REDUCED INEQUALITIES                   | Reducing<br>inequalities<br>within and among<br>countries  | Indirect | <ul> <li>✓ SSF following the mission ensuring to provide financial services to low income communities, 72% beneficiaries are from low income segments</li> <li>✓ Operational benchmarks and potential areas of interventions prioritizing areas having income inequality</li> <li>✓ PSC is mandatory before interventions and multiple pricing loan products offerings</li> </ul>  |
| 11 SUSTAINABLE CITIES AND COMMUNITIES     | Make cities inclusive, safe, resilient and sustainable   | Indirect | <ul> <li>✓ Around 30% portfolio is in urban based households</li> <li>✓ Personal loans are utilized by urban beneficiaries for house renovations and improving missing facilities</li> <li>✓ SSF financing is utilized by individuals to run public transportations like; CNG Auto and Carts</li> </ul>  |
| 12 RESPONSIBLE CONSUMPTION AND PRODUCTION | Ensuring<br>sustainable<br>consumption and<br>production<br>patterns                               | Indirect | <ul> <li>✓ Encouraging employees and clients to recycle and reduce waste, reduce consumption of power energy and water in compliance with Environmental &amp; Social Management Policy.</li> <li>✓ Awareness sessions with beneficiaries especially agriculture &amp; livestock to obtain a fairer share of the value generated across the value chain.</li> </ul>   |
| 13 CLIMATE ACTION                         | Take urgent actions to combat climate change and its impact  | Indirect | <ul> <li>✓ Offering loan products with micro-insurance to overcome climate change aftershocks</li> <li>✓ Clients and Institutional capacities are strengthened in early warnings, resilience and adaptive capacities related to climate hazards and natural disasters</li> <li>✓ BCP in placed and drillings are being done regularly</li> <li>✓ Responsible financing to combat climate impact</li> </ul>                 |
| 14 LIFE BELOW WATER                       | Conserve and<br>sustainably use<br>the oceans, seas<br>and marine<br>resources                     | Indirect | <ul> <li>✓ Coastal belts is in operations with subsidized loan to improve coastal communities livelihood and provide business solutions</li> <li>✓ By-products from sea food and value addition trainings are imparted to beneficiaries</li> <li>✓ Actively partnering with institutions and networks working for management and protection of marine, coastal ecosystems to avoid significant adverse impacts.</li> </ul> |

| 15 LIFE ON LAND                        | Sustainably managed forests, combat desertification, halt & reverse land degradation, halt biodiversity losses | Indirect | <ul> <li>✓ Adopted negative list of financing including forest cutting and selling of forest wood</li> <li>✓ Adopted principles to care about the environment and promotes the principles of sustainable livings</li> <li>✓ Financial services supports to biodiversity and nursery plantation businesses</li> </ul>  |
|--|--|----------|---|
| PEACE, JUSTICE AND STRONG INSTITUTIONS | Promote justice,<br>peace full and<br>inclusive society  | Indirect | <ul> <li>✓ Group lending methodology, formation of common interest groups, are the inclusive and participatory decision making forums.</li> <li>✓ Policy on Anti Terrorism Financing and Anti Money Laundering (KYC) Compliance.</li> <li>✓ SSF promoting joint venture for peace and harmony to reduce violence and contribute in inclusive society building.</li> </ul> |
| 17 PARTNERSHIPS FOR THE GOALS          | Revitalization the<br>global<br>partnership for<br>sustainable<br>development                                  | Direct   | <ul> <li>✓ Universal Standards on Social Performance Management are adopted.</li> <li>✓ Local, national and international partnerships are mobilized for sustainable development of the poor masses.</li> <li>✓ Assisting youth, women and men to get into formal economy, reducing factors that may increase vulnerabilities.</li> </ul>                                 |

# Direct Contribution Indirect Contribution



## Shaping the Present: The Year in Review (2018-19)



## Shaping the Present: The Year in Review (2018-19)

The strategic objective of SAFCO Support Foundation is to support marginalized, deprived and un-served communities through SSF while extending financial services ensure to link borrower's social needs through CSR support particularly on Health, Education and

## 1986-1993

Establishment of SAFWCO by a small group of farmers,

Mission was to mobilize the poor under the common platform and to support them to carryout sustainable development.

Focus remained on collective actions through Social Mobilization & Integrated Rural Development initiatives

1993 Registered under Societies under Societies Act

1992 with a small fund from SAP PK started revolving Loans for Poultry Farming

## 2000-2009

With support from PPAF, established Specialized Micro Credit and Enterprise Development unit

Unit focused extending financial capital for variety of small enterprises and kept educating and training beneficiaries

## 2009-2016

2009 Spin off, &
Registration of
SAFCO Support
Foundation
Transformation took
three years
Succeeded in
acquiring License as

NBFC rule 5.

## 2016-2019

System Building,
Team Building,
Increased Outreach,
Multi partnerships,
Micro Finance Plus
Initiatives,
Networking,

a vast range of microfinance products in order to support and help them in reshaping their economic lives with positive impacts. Additionally, SSF is committed to enhance the financial, social, ethical impacts of marginalized communities.

SSF has also been playing its paramount role in client protection, pricing and transparency and social performance indicators. SSF management and team are of the view that these objective will help organization to lead from front and be the one who is most preferred, relevant and the one who sets bench marks financial institutions, business partners and society.

Drinking Water facilities. SAFCO being a social business company aimed at to facilitate

poorest of the poor households through subsidized interest free financial services to contribute in shaping their lives and enlarging their choices. Ensuring Financial Inclusion is one of the key founding stone of SSF efforts.

The efforts are now amplifying the awareness, income and employability of the underprivileged segment of the society; special focus is also given over the active participation of women and youth to mainstream them within formal economy and empower them socially, morally, spiritually and domestically. Moreover, to upscale these efforts financial literacy and client awareness remained top priority areas which are designed to educate, aware clients and other stakeholders about financial literary and clear

myths about the industry and benefits of availing financial services, these awareness events highlighted importance of maintaining good credit history. it also included orientation about client protection, grievances redressal mechanism and rights and responsibilities of client.

Over a decade of working with partners and client SSF aligned itself by developing institutional systems penetrating and efficiently at operational level. All the credit of success goes to the client who believe and trust our services and enthusiastically participate in each and every initiative of the organization. The clients as whole and especially our women clients are setting new destinations for institutions and individuals to follow. Our teams are reaching the far flung areas, educating and facilitating youth, women and differently able persons to establish and improve their microenterprises, promoting information technology to reduce distances.

Since 2001, microfinance has been spreading at steady pace and till date some 4.3 million micro borrowers have gained access to financial services, in order to upscale these efforts its worthy to mention here that this only possible if society as a whole is educated and aware about the Micro finance industry. Abiding the rules and regulations encouraging formal financing and presenting lessons at every forum helped Safco Support Foundation to lead from front.

SSF is one among very few institutions emphasizing over introducing appropriate, modern and standard technologies. Digitally processed loans, linking thousands of entrepreneurs with world of opportunities.

Micro-entrepreneurs are grossly under-served by traditional lenders, as they typically do not have collateral or credit histories to make creditworthy. them Real stories empowerment that are being heard are enabled through trusting in their skills, easing the process and reducing the timings by introducing digital connectivity at the consumer level. We process loan though our eappraisals, it takes four days as turnaround time to process and approve credit. Being vigilant and flexible SSF will further strengthen this formalization of monetary transitions. above inhouse real Adding to Microfinance Management System, Human Resource Management System, Financial System, Credit Information Information SMS Service, and Grievance Bureau, Mechanism Service for client's satisfaction are implemented efficiently.

The support systems is further strengthened with well-defined live policy and procedures Manuals, Credit Operations Manual, Accounting Manual, Human Resource, Admin, Internal Audit, Data Safety and Security, Social Media Management Manual. Oversight committees such as Audit Committee, Credit Risk Management Committee, Human Resource Committee and Treasury Management Committee are playing their part for appropriate actions within the company in uniformed manner and for the check and balance.

Since the sustainability of SSF depends on viability and institution achieving a significant level of scale and portfolio growth, what is need is to refine existing products to retain borrowers and, on the other, to introduce products and services which are need of the time and can bring more clients into the net.

Our assessments conducted in house during the reporting period which included customer and staff satisfaction survey, success stories, partner/investor recommendations show a generally high level of satisfaction among the clients sampled, which speaks to the robustness of the consumer protection practices put in place by the SSF. However, the assessments also identified some areas of opportunity that may require further in-depth working. Time to time we were assessing our contributions and tried our level best to meet the expectations of our clients, we started with small and now our outreach is increased, shift in approach, from providing "small scale of loans to a range of financial services to lowincome borrowers, is a positive sign that the market for financial services to the unbanked population is deepening, realizing the fact that over-eagerness to introduce new products into the market without proper due diligence and internal preparation may cause the deleterious that threatens the long-term viability of the Company.

Realizing the fact to balance between providing appropriate services and achieving financial viability, SSF team required not only to ensure client satisfaction but also required to be with products which are required by clients, comparable with the other banking as well non-banking competitors. Assessing market was an attempt to compare SSF with the market players and analyze where and how SSF can improve. The Market Assessment Report 2019 provides a brief overview of data collected from some of the banking as well non-banking actors serving with same or some of the additional products, and thereby draw

road map for the alignment, course correction and if needed for new product development.

The processes and procedures are also tailored and customized according to the clientele requirements, bringing convenient credit facilities to our borrowers. SAFCO takes the privilege in providing the fastest turnaround time for processing the loan applications. Whereas, SAFCO loan officers also provides exceptional customer services to each and every SAFCO borrower.

Year 2018-19 remained a year of growth for the Organization it not only improved its key financial and operational indicators but also contributed socially. During the reporting Development period Institutional coordination unit was established to help management in developing, fine-tuning organizational policies, procedures, facilitate operational teams in Environment scan of the industry and educate staff about new products, success and failure models and accordingly help in developing new products to capture and reach untapped beneficiaries, and to Promote Organizational Contributions for wider audience through publications, and ensuring better and productive utilization of social media.

Developing this report is actually an attempt to highlight organizational strategic as well operational achievements.

During the reporting period SSF expanded its operations by penetrating and deepening within and expanded by establishing some four new branches. This strategy resulted in serving proactively and efficiently.

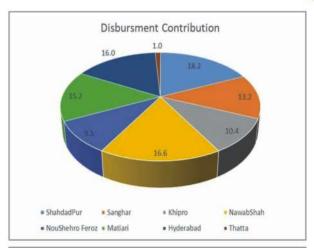
During the period some PKR 3986.68 million were served to 102,820 borrowers, majority of which were female and youth. Currently some 369,618 are active clients. Some 43.72 % of the loans were taken for livestock development, while 42.55% for Enterprise development, 4.99 % for small and medium enterprise development, 4.05% personal loans while 3.59% for agriculture and 0.92% for solar and 0.15 for school improvement loans.

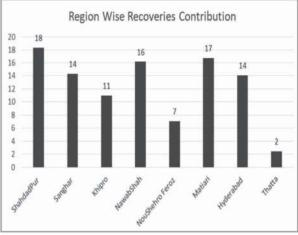
While comparing the sector wise its worthy to mention here that quarter 3<sup>rd</sup> and 4<sup>th</sup> livestock development disbursement demand was declined by almost 4% which remained around 46 percent against the over all disbursement of 1st quarter, Enterprise development demand was decreased during forth quarter by almost 5% comparing with quarter one quarter third witnessed little improvement. While a good improvement in Agriculture sector is recorded in quarter 4th and reached at seven hundred times of the quarter one disbursement. On the other hand small and medium enterprise, personal loans are declining while school improvement loans were high during second quarter.

While looking at disbursement curve its visible that disbursement is improved in quarter 3rd

by 7% comparing with the 1<sup>st</sup> quarter while during quarter 4<sup>th</sup> 27% percent of the total annual amount was disbursed. As for clients are concern on an average some 2000 to 3000 active clients are added each quarter. Some 28,297 clients were served during 3rd quarters which were at highest.

As for disbursement portfolio is concern , Shahdadpur remained at top with 18% of total, while Nawabshah at 2nd with 16.74%, Hyderabad 3rd with 16%, Matiari with 15%, Sanghar with 13%, Khipro region with 10%, Naushehro Feroz with 9% and Thatta region remained at lowest contributor with 1% of the total disbursement. As for as region wise client





are concern Hyderabad region served highest clients. 18% (loan size seem remained at smallest) of the total while Shahdadpur remained 2nd and Nawabshah at 3rd.

Some PKR 3,658 millions were recovered during the reporting period. Shahdadpur Region contributed with 18%, Matirari with 16.6%, Nawabshah with 16%, Sanghar with 14.8%, Hyderabad with 13.9%, Khipro with 10.9%, Naushehro Feroz with 7% and Thatta with 2.4% of the total recoveries portfolio.

As for as outstanding portfolio is concern Shahdadpur region is with highest outstanding Portfolio which is 17%, second is NawabShah with 16%, Matiari, Sanghar and Hyderabad regions with 15%, Khipro with 10%, Naushehro Feroz with 9% and Thatta with 2%. Portfolio at risk analysis shows a positive

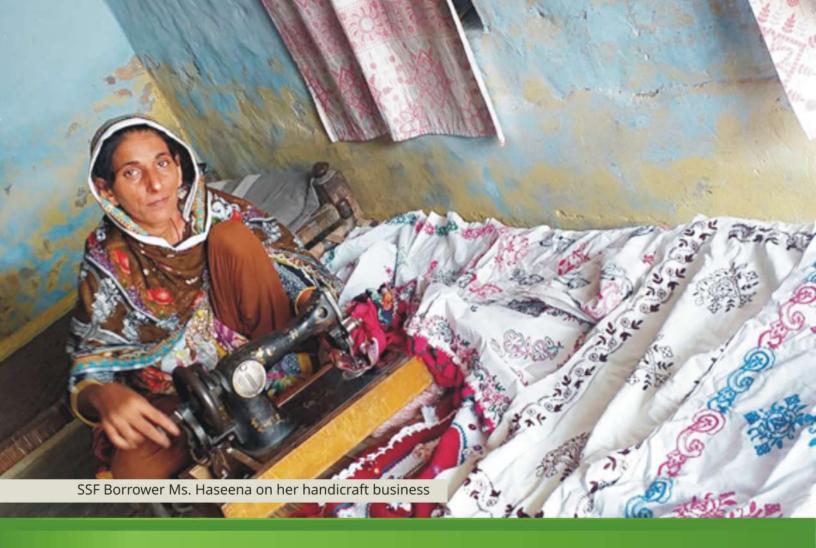


impact of Naushehro Feroz, Hyderabad, Matiari & NawabShah practices with lowest portfolios at risks comparing with other regions. Khipro requires special measure to reduce risks.

During the reporting period management introduced staff encouragement initiatives such as training and development, social well included gatherings and as announcement of the employee of the month. "Employee of the Month" is reward which reinforces core values, and dedication of SSF staff. These recognition awards are directly tied with organizational values, company businesses, the celebrations, and even the smallest of daily tasks that other employees can observe and aspire to emulate. Khipro and Nawabshah region remained at top with high number of staff whose contributions were acknowledged under this scheme.

As part of the Education Finance project launched by PMIC and Opportunity International-an international organization focusing on education finance technical assistance, trainings have been held for Safco Support Foundation (SSF) staff. The trainings have been facilitated by Trainers from ADG International -a German entity with extensive

experience of conducting trainings internationally. Training of Trainers (ToT) sessions have been conducted to enable internal trainers of SSF to deliver high quality interactive Education Finance trainings. Moreover, trainings have also been conducted for SSF head office and branch staff to build their capacity to build and manage the education loan portfolio. The aim was to build SSF's ability to respond to the market need for loans of the low-cost private schools located in Sindh with the overarching objective to meet the financing needs of low-cost private schools in SSF's areas of operation.



## **Client Voices**



## Client voices

MFIs have proved that the poor are bankable and that small loans can make a huge difference in the poor households' lives. SSF realizes that micro finance institutions are very diverse in terms of products, lending methodologies and legal status, which allows room for innovation, and improvements in the services we are engaged in.

## "Clients interest remains the most important"

Over a period of three decades engagement, practical experiences, assessments and surveys conducted and the results presented give an overview of the current development of MFIs and offers range of benchmarks for comparison and considerations. Commercialization of the microfinance sector has driven the growth much faster than the sector could absorb. Then there were lots of other pressures that came with growth and everybody's interest had to be taken care of.

In SSFs priority list, client interest remains the most important. SSF teams are targeting and reaching the most marginalized, unbanked, poor. Our approaches and outreach improved trust of our partners to continue and attracted new national as well international investors. SSF efforts to formalize the economy are reducing the information asymmetry (due to no credit histories, no forma financial statement and business feasibilities available). Now being at national as well international level networks regularly sharing of lessons, formalizing rural enterprises, graduating the beneficiaries and linking them commercial banks is contributing in making this as informed economy. Additionally smoothening communication from bottom up for information disclosure is increasing transparency and trust among stakeholder and regulators. This all is being done just because we believe in fine-tuning our practices, our active engagement with network, connectivity with clients mutual sharing and developing capacities are helping us to grow, improve understanding, align control systems and shaping our identity.

## "Self belief gives you the freedom to avoid setbacks"



Mr. Hitesh Kumar a resident of Mirpurkhas did his B.Com, and Diploma in Civil Engineering, they were used to live in rented house, each year they were pressurized by the owner to raise the rent or evacuate. while his father (the only source of income) retired from government job made him to plan for contributing and taking the responsibilities to meet the expectation of his family. He did market need assessment and planed for opening up a spare parts shop at Khipro bypass road Mirpurkhas. He says he started his shop with PKR 100,000 investment, which included two loan cycles borrowed from Safco Support foundation. He says "though there are many other financial institution (formal as well informal) in the market. But SSF is unique among all, timely provision of loans, business guidance, client friendly services of SSF made us to continue and increase business by 700 percent".

They live in their own house now, his two brothers are studying at known universities. Keeping the job scarcity in mind he plans to engage his brothers to contribute in growing business.

## "Contributing economically raises respect"



Ms. Arbab Khatoon is resident of village Talib Solangi District Naushehroferoz, "being at rural we had very little options to even dream about, we were used to live with ups and downs of our routine. However I always wanted to contribute economically to my family, couldn't find way out, once my villagers told me about the Safco Support foundation contributing to establish small and medium enterprises. I visited on my own to our nearest Noushehroferoz branch office. I was amazed with the facilitation and information provided by Sanam Solangi at branch office. The team not only oriented me about the offers but also discussed different business ideas. In March 2018 I took first loan, with time to time support, follow-up and business guidance by branch office team I established my first kiryana store. They also helped me to improve my marketing as well documentation skills. My hard work, trust among the villagers helped me to strengthen my service as well my outlet. At the moment proudly I can say "I am contributing in bringing smiles to faces of my family". In my opinion when woman contributes financially it empowers her to participate in decision making as well.

## "Believing potential, once you should test it"



Ms.Haseena Almani is a 39-years-old, who grew up and lived all her life in Noorani Colony of Moro. She says while she got married her husband was barely meeting the family's basic food needs. The family suffered more with almost no laboring opportunities to earn a basic livelihood. As many of women in Sindh I had embroidery skills which were traveling from generation and I never tested so I thought to market my skills to add up the livelihood option and earn for family. I was in search of capital which we never had. I was told about Safco Support Foundation loan facility. I visited branch office and after getting detailed information I shared my business plan and applied for loan. Though it was hard to start but with support of SSF team I improved my production, stitching as well embroidery skills. And started an outlet for embroidery products initially I was selling my products only later on I also added quality artisans from my village and now I am earning around PKR 18,000/month. I paid my installment timely, contributing not only my own family but also helping others to join as well.

## "Education is key to success"



Mr. Shoib Shaikh is tutor by profession he says I was planning to establish an education facility here in outskirts of Sanghar at Meyano stop, which made me to benefit from Safco's School Improvement loan. Though I had experience of teaching already but I was with less confidence whether my idea of establishing a facility with modern English school system will be adopted by the parents or not. Since I had very limited earning challenge remained to upgrade my newly initiated schools with basic facilities. I requested safco to extend me loan for school improvement. I solarized my school, did some necessary construction. i realized I need to mobilize residents to trust the quality of services I was offering through this initiative. We enrolled children for regular as well evening coaching classes. I was amazed when one of my students brought his father to attend English coaching. Both successfully completed their coaching classes and now they started coaching others. My facility is helping others to knit their dreams and struggle to translate those dreams into reality.



## Recognitions



SSF Borrower Ms. Hakimzadi receiving her Winner Award from CEO PMIC Mr. Yasir Ashfaq during 12th Citi-PPAF Microentrepreneurships Award, 2018-19

## Recognitions

The accomplishments of individuals and their teams that demonstrated a sustained commitment to diversity, inclusion of most deprived but talented segment of society through client involvement and exemplary leadership. The achievement redounds to the credit of the clients, staff, and board of directors who have fostered and supported ambitious and important goal "To reach

unbanked and low income communities with financial and business solutions". The Safco Support Foundation contributions are recognized nationally as well internationally. These appreciations are exhibiting strength and trust of Safco Support Foundation's efforts through diversity and microfinance plus initiatives.



SSF Loan Officer Ms. Rabia receiving appreciation certificate from Official of Citi Group @ Islamabad

## Financial Statements

## SAFCO SUPPORT FOUNDATION STATEMENT OF FINANCIAL POSITION AS AT JUNE 30, 2019

|   | N-4-     | 2019                     | 2018                     |
|---|----------|--------------------------|--------------------------|
| ASSETS  | Note     | Kup                      | ees                      |
| Non current assets  |          |                          |                          |
| Property and equipment  | 4        | 127,479,317              | 121,608,463              |
| Intangible assets   | 5        | 1                        | 1                        |
| Security deposits   | 6        | 2,865,000                | 2,510,000                |
| Long term loans - unsecured   | 7        | 32,440,398               | 24,397,207               |
|   |          | 162,784,716              | 148,515,671              |
| Current assets  |          |                          |                          |
| Investments   | 8        | 350,000,000              | 282,113,390              |
| Micro credit loan portfolio   | 9        | 2,282,224,231            | 1,442,720,577            |
| Accrued financial charges   | 10       | 45,246,137               | 26,121,509               |
| Current maturity of long term loans - unsecured                                     | 7        | 6,042,217                | 4,871,811                |
| Advances and prepayments  | 11       | 6,877,839                | 4,831,686                |
| Other receivables   | 12       | 84,167,333               | 35,366,271               |
| Grant receivable from donor   | 13       | 218,305                  | 15,857,268               |
| Loan to enterprises  Cash and bank balances   | 14<br>15 | 6,981,659<br>426,694,037 | 2,356,657<br>523,811,476 |
| Casil and bank balances   | 15       | 3,208,451,758            | 2,338,050,645            |
| 122 STATE 12  |          |                          |                          |
| Total assets  |          | 3,371,236,474            | 2,486,566,316            |
| ACCUMULATED FUNDS AND LIABILITIES   |          |                          |                          |
| Accumulated fund - unrestricted   |          | 615,639,556              | 513,898,430              |
| Surplus on revaluation of property - capital reserve                                |          | 29,396,031               | 29,825,428               |
|   |          | 645,035,587              | 543,723,858              |
| Management Walt 1994  |          |                          |                          |
| Non-current liabilities   |          |                          |                          |
| Deferred grant for fixed assets - restricted  | 16       | 1,107,261                | 1,315,455                |
| Liabilities against assets subject to finance lease                                 | 17       | •                        | 87,984                   |
| Revolving fund  | 18       | 118,531,914              | 144,000,000              |
| Loan from donors - secured  | 19       | 1,082,816,000            | 687,945,000              |
|   |          | 1,202,455,175            | 833,348,439              |
| Current liabilities   |          |                          |                          |
| Current portion of loan from donors - secured                                       | 19       | 960,739,000              | 815,750,000              |
| Short term running finances - Secured   | 20       | 459,200,000              | 218,062,161              |
| Accrued financial charges   | 21       | 70,587,951               | 30,801,611               |
| Current portion of liabilities against assets subject to finance lease              | 17       | 87,984                   | 239,966                  |
| Emergency fund  | 22       | 24,532,189               | 16,636,499               |
| Deferred grant for operations - restricted  | 23       | 1,314,530                | 2,366,338                |
| Accrued and other liabilities   | 24       | 7,284,058                | 25,637,444               |
|   |          | 1,523,745,712            | 1,109,494,019            |
| Contingencies and commitments   | 25       |                          |                          |
| Total accumulated funds and liabilities   |          | 3,371,236,474            | 2,486,566,316            |
| The annexed notes from 1 to 41 form an integral part of these financial statements. | 1        |                          |                          |
| our /   |          | W                        |                          |
|   |          | M                        | (8)                      |

oner Accountant

## SAFCO SUPPORT FOUNDATION INCOME AND EXPENDITURE AND COMPREHENSIVE INCOME STATEMENT FOR THE YEAR ENDED JUNE 30, 2019

|   |       |               | 2019  |               |               | 2018  |                    |
|---|-------|---------------|---|---------------|---------------|---|--------------------|
|   |       | Unrestricted  | Restricted<br>deferred<br>grant for<br>fixed assets | Total         | Unrestricted  | Restricted<br>deferred<br>grant for fixed<br>assets | Total              |
|   | Note  |               | •••••   |               | pees          | •••••   | CASC IS NOT THE RE |
| Financial income earned   | 26    | 674,764,547   | -   | 674,764,547   | 393,163,807   |   | 393,163,807        |
| Financial charges expensed  | 27    | (228,485,394) | -   | (228,485,394) | (102,437,658) |   | (102,437,658)      |
| Net financial charges income  |       | 448,279,153   | -   | 446,279,153   | 290,726,149   |   | 290,726,149        |
| Provision against loan losses   |       |               |   |               |               |   |                    |
| for the year  | 9.4.1 | (54,499,137)  | -   | (54,499,137)  | (30,318,343)  |   | (30,318,343)       |
| Net financial charges income after<br>loan losses provision                   |       | 391,780,016   |   | 391,780,016   | 260,407,806   |   | 260,407,806        |
| EXPENDITURE   |       |               |   |               |               |   |                    |
| Operational expenses  | 28    | (289,056,006) | -   | (289,056,006) | (183,170,418) | 2   | (183,170,418)      |
| Administrative expenses   | 29    | (46,156,450)  |   | (46,156,450)  | (30,401,275)  | 7. 2  | (30,401,275)       |
| Net surplus from operations   |       | 56,567,560    |   | 56,567,560    | 46,836,113    |   | 46,836,113         |
| Other income  | 30    | 31,391,793    | (2)   | 31,391,793    | 16,439,757    | 2   | 16,439,757         |
| Grant income  | 31    | 10,783,781    | 2,568,595   | 13,352,376    | 16,377,817    | 801,419   | 17,179,236         |
| Surplus for the year before taxation  |       | 98,743,134    | 2,568,595   | 101,311,729   | 79,653,687    | 801,419   | 80,455,106         |
| Taxation  |       |               |   |               |               |   |                    |
| Surplus for the year after taxation   |       | 98,743,134    | 2,568,595   | 101,311,729   | 79,653,687    | 801,419   | 80,455,106         |
| Other comprehensive income for the year<br>Surplus on revaluation of property |       | -             |   | 2             | 4,728,430     |   | 4,728,430          |
| Total comprehensive income for the year                                       |       | 98,743,134    | 2,568,595   | 101,311,729   | 84,382,117    | 801,419   | 85,183,536         |

The annexed notes from 1 to 41 form an integral part of these financial statements.

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Chief Executive Officer

Director

TOS

## SAFCO SUPPORT FOUNDATION STATEMENT OF CHANGES IN FUNDS FOR THE YEAR ENDED JUNE 30, 2019

|   | Revenue Reserve<br>/ Unrestricted<br>Accumulated<br>fund | Capital reserve<br>Revaluation<br>surplus on<br>property | Total                                    |
|---|--|--|--|
|   |  | Rupees   |  |
| Balance as at June 30, 2017                               | 432,968,565  | 25,571,757   | 458,540,322                              |
| Total comprehensive income for the year end June 30, 2018 |  |  |  |
| -Surplus for the year after taxation                      | 80,455,106   |  | 80,455,106                               |
| -Other comprehensive income                               |  | 4,728,430  | 4,728,430                                |
|   | 80,455,106   | 4,728,430  | 85,183,536                               |
| Incremental depreciation on revaluation of property       | 474,759  | (474,759)  | Section (Autorian) in rest case a social |
| Balance as at June 30, 2018                               | 513,898,430  | 29,825,428   | 543,723,858                              |
| Total comprehensive income for the year end June 30, 2019 |  |  |  |
| -Surplus for the year after taxation                      | 101,311,729  |  | 101,311,729                              |
| -Other comprehensive income                               | 101,011,720  |  | 101,511,729                              |
|   | 101,311,729  |  | 101,311,729                              |
| Incremental depreciation on revaluation of property       | 429,397  | (429,397)  | (1 <del>-1</del> )                       |
| Balance as at June 30, 2019                               | 615,639,556  | 29,396,031   | 645,035,587                              |
|   |  |  |  |

The annexed notes from 1 to 47 form an integral part of these financial statements.

Chief Executive Officer

PYD

Director

Chier countant





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Your adored remarks would guide us for recognized and healthier performance
Author: Safco Support Foundation Institutional Development and Coordination Department